HORSLEY
SPECIALTIES INC

Polished Concrete

Warranty Agreement

This Warranty Agreement is made between Horsley Specialties, Inc. (Company), the signing Client/Business for polished concrete flooring services.

1. Warranty Coverage
   The Company warrants that all polished concrete work will be free from defects in workmanship and materials for a period of one (1) year from the date of completion.
   Covered defects include delamination, premature wear due to improper installation, and failure of densifiers or sealers when properly maintained.

2. Exclusions
   This warranty does not cover damage caused by:
   Misuse, abuse, negligence, or accidents.
   Chemical spills (acids, oils, solvents, etc.).
   Failure to follow recommended maintenance and cleaning procedures and manufacturers' specifications.
   Structural issues, such as cracking due to substrate movement.
   Normal wear and tear.

3. Maintenance Requirement
   This warranty is valid only if:
   Client follows the Company's care and maintenance guidelines.
   Ameripolish or equivalent cleaners are used at the manufacturer's specifications and documented.
   Regular cleaning and care are performed as recommended.
   Maintenance logs are kept and made available upon request.
   Failure to follow these requirements will void the client's warranty.

4. Warranty Claims
   Client must provide written notice of any defect within 7 days of discovery.
   Send an email to warrantyclaims@horsleyspecialties.com with observations of the claim and photo documentation.
   The Company will inspect the issue; if covered, it will repair or re-polish the affected area at no cost.
   If the issue is determined to be excluded under Section 2, repairs may be offered at the Client's expense.

5. Limitation of Liability
   This warranty is limited to the repair or replacement of defective work. The Company shall not be liable for incidental or consequential damages, including but not limited to loss of use or business interruption.

6. Entire Agreement
   This document represents the entire warranty agreement between the parties and supersedes any prior verbal or written representations. This document must be signed by both parties to be valid.

Client Name/Business: _____
Signature: _____ Date: _____

Horsley Specialties, Inc. Representative: _____
Signature: _____ Date: _____